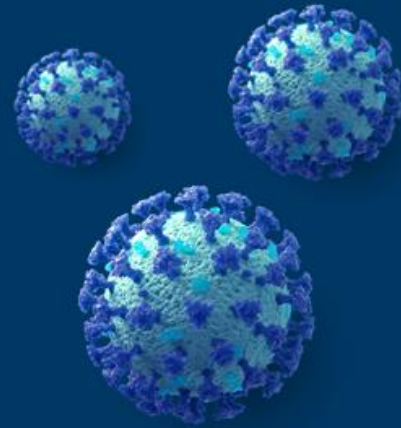


Stay informed on coronavirus



Mercer Marketplace 365+ Retiree wants to make certain you have updated information surrounding the coronavirus (COVID-19). We are committed to providing ongoing customer service and support during this uncertain time.

For Medicare-eligible individuals:

- Information on COVID-19 for Medicare-eligible individuals is available from the Centers for Medicare & Medicaid Services (CMS). [Click here](#) to understand precautions Medicare-eligible adults should take, as well as the particular services that are covered by Medicare.
- If you have questions about your specific medical and/or prescription drug plan coverage, please call the phone number printed on the back of your insurance card or visit your insurance carrier's website. Your insurance carrier is the best source for information on covered services and associated costs.
- If you have questions about telemedicine or information about available COVID-19 testing sites, please contact your provider or insurance carrier.

For Pre-65 individuals (not Medicare-eligible):

- Information on COVID-19 for Pre-65 individuals (not Medicare-eligible) is available from [healthcare.gov](https://www.healthcare.gov).
- Your insurance carrier(s) may have amended its policies and requirements in order to provide members with greater access to care during the response to COVID-19. Please contact your insurance carrier(s) for specific information.

- If you have questions about telemedicine or information about available COVID-19 testing sites, please contact your provider or your insurance carrier.

Other resources you may find helpful:

- [Coronavirus.gov](https://www.coronavirus.gov) is the source for the latest information about COVID-19 prevention, symptoms, and answers to common questions.
- [USA.gov](https://www.usa.gov) has the latest information about what the U.S. Government is doing in response to COVID-19.
- [CDC.gov/coronavirus](https://www.cdc.gov/coronavirus) has the latest public health and safety information from CDC and for the overarching medical and health provider community on COVID-19.